

Attorney's Docket No. 8190-424



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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re: Hein et al.  
Appl. No.: 09/656,678  
Filed: September 7, 2000  
For: SYSTEM FOR ISSUE IDENTIFICATION, PRIORITIZATION, AND  
RESOLUTION AND ASSOCIATED METHOD

February 12, 2001

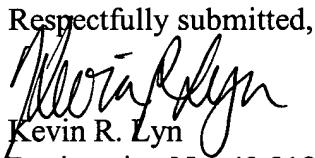
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**REQUEST FOR CORRECTED FILING RECEIPT**

Sir:

In reviewing the Filing Receipt for the above referenced application, Applicant notes that errors appear as noted on the enclosed copy of the Filing Receipt. Applicant requests that a corrected Filing Receipt be issued.

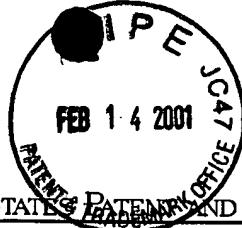
Respectfully submitted,  
  
Kevin R. Lyn  
Registration No. 42,818

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**CERTIFICATE OF MAILING**

I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Commissioner For Patents, Office of Initial Patent Examination, Customer Service Center, Washington, DC 20231, on February 12, 2001.

  
Tracey S. Wright - RTA 2091010v1



Alston &amp; Bird

JAN 30 2001

Page 1 of 3

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## UNITED STATES PATENT AND TRADEMARK OFFICE

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UNITED STATES PATENT AND TRADEMARK OFFICE  
WASHINGTON, D.C. 20231  
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APPLICATION NUMBER	FILING DATE	GRP ART UNIT	FIL FEE REC'D	ATTY.DOCKET.NO	DRAWINGS	TOT CLAIMS	IND CLAIMS
09/656,678	09/07/2000	2161	840	8190-424	8	10	2

826  
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## FILING RECEIPT



\*OC000000005635252\*

Date Mailed: 12/22/2000

Receipt is acknowledged of this nonprovisional Patent Application. It will be considered in its order and you will be notified as to the results of the examination. Be sure to provide the U.S. APPLICATION NUMBER, FILING DATE, NAME OF APPLICANT, and TITLE OF INVENTION when inquiring about this application. Fees transmitted by check or draft are subject to collection. Please verify the accuracy of the data presented on this receipt. If an error is noted on this Filing Receipt, please write to the Office of Initial Patent Examination's Customer Service Center. Please provide a copy of this Filing Receipt with the changes noted thereon. If you received a "Notice to File Missing Parts" for this application, please submit any corrections to this Filing Receipt with your reply to the Notice. When the PTO processes the reply to the Notice, the PTO will generate another Filing Receipt incorporating the requested corrections (if appropriate).

## Applicant(s)

Walter J. Hein, Bothell, WA ;  
Bradley J. Taylor, Everett, WA ;  
Neil S. Smith, Snohomish, WA ;  
Christopher L. Gribskov, Everett, WA ;

## Continuing Data as Claimed by Applicant

## Foreign Applications

If Required, Foreign Filing License Granted 10/24/2000

## Title

Issue

System for Issue identification, prioritization, and resolution and associated method

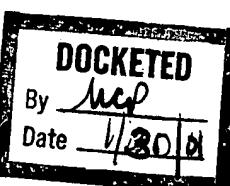
## Preliminary Class

705

Data entry by : BROWN, ROSCOE

Team : OIPE

Date: 12/22/2000





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Title 37, Code of Federal Regulations, 5.11 & 5.15**

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Bib Data Sheet

CONFIRMATION NO. 1936

SERIAL NUMBER 09/656,678	FILING DATE 09/07/2000 RULE	CLASS 705	GROUP ART UNIT 2161	ATTORNEY DOCKET NO. 8190-424
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## APPLICANTS

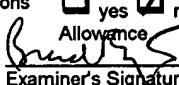
Walter J. Hein, Bothell, WA;  
 Bradley J. Taylor, Everett, WA;  
 Neil S. Smith, Snohomish, WA;  
 Christopher L. Gribskov, Everett, WA;

## \*\* CONTINUING DATA \*\*\*\*\*

## \*\* FOREIGN APPLICATIONS \*\*\*\*\*

## IF REQUIRED, FOREIGN FILING LICENSE

GRANTED \*\* 10/24/2000

Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no	STATE OR COUNTRY WA	SHEETS DRAWING 8	TOTAL CLAIMS 10	INDEPENDENT CLAIMS 2
35 USC 119 (a-d) conditions met <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after Allowance				
Verified and Acknowledged Examiner's Signature  Initials 				

## ADDRESS

826

## TITLE

System for Issue identification, prioritization, and resolution and associated method

FILING FEE RECEIVED 840	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:	<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees ( Filing ) <input type="checkbox"/> 1.17 Fees ( Processing Ext. of time ) <input type="checkbox"/> 1.18 Fees ( Issue ) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit
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